Abstract of the Disclosure

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A system for supporting introduction/operation of Enterprise Resource Planning software by means of a computer. In this system, a document management unit (14) manages data for document including business flow diagrams expressing business flows by hierarchized business elements. A database (15) relates a business element to a customize item, its location, and a document. A search unit (12) searches the designated business element and a location of customize item corresponding to a designated business element and other business elements on a lower layer than the designated business element.